



## Frequently Asked Questions about the Tecplot 360 2009 R2 upgrade

**Q) What's new in Tecplot 360?**

**A) The biggest news: Tecplot 360 is faster than ever before. Especially when it comes to large data.**

**For example, when benchmarked on a 16GB Linux server with 186M finite element datasets:**

- The time to first image is 2.5 times faster;
- Slicing data is up to two times faster;
- Animations are up to one-third times faster than the R1 version of Tecplot 360 2009.

**Other enhancements include:**

- The ability to denote transient data as a time/date value. Now, when you work with experimental data, you can display the exact time of day the result was obtained.
- Support for HP/UX Itanium and Windows 7.
- License manager support for virtualization. If you're using Tecplot 360 in mission-critical work, you can be assured of rapid recovery in the event of server/IT disasters.

**Q) What hasn't changed?**

**A) Usability has not changed. Tecplot 360 remains the easiest-to-use visualization tool on the market.**

**Q) Does it cost anything?**

**A) Any license with a current Software Maintenance Service (SMS) agreement can be upgraded to Tecplot 360 2009 R2 at no charge.**

**Q) Will there be any changes in pricing for new licenses, the license agreement, or the installation/activation process?**

**A) No.**

**Q) How do I upgrade?**

**A) On the day of release, we'll email upgrade instructions to the administrative contact on record for managing your license. If you want to make sure your administrative contact information is current, email us at [customer@tecplot.com](mailto:customer@tecplot.com) or call us at 1.800.763.7005.**

**Q) What are the system requirements?**

**A) Recommended minimums for system hardware are:**

- 500MB disk space
- 2GB memory
- OpenGL accelerated graphics card
- Display with a resolution of 1024x768

**Q) Will Tecplot 360 2009 R2 work on Windows 7?**

**A) Yes. If you skipped upgrading to Vista, buy a newer PC desktop, and/or your IT department migrates your machine to Windows 7, you can be assured that Tecplot 360 2009 will keep working.**

**Q) Which operating systems does it support?**

**A) In addition to supporting Windows 7, we've added support for HP/UX Itanium. Here's a complete list of operating systems the R2 version supports:**

**Windows**

- 32-bit: XP (Service Pack 3), Vista (Service Pack 1), Windows 7
- 64-bit: XP (Service Pack 2), Vista (Service Pack 1), Windows 7

**Mac**

- 32-bit: Mac OSX 10.4 (universal)
- 64-bit: Mac OSX 10.5 (Intel)

**Linux**

- 32-bit: RHEL 4, 5; SUSE 10, 11; Ubuntu 6.06 LTS, 8.04 LTS
- 64-bit: RHEL 4, 5; SUSE 9 (SP4), 10, 11; Ubuntu 6.06 LTS, 8.04 LTS

**UNIX**

- HP/UX (PA-RISC) 11.0, (Itanium) 11.2i
- IBM (RS6000) AIX 5.3 Technology Level 7
- Sun (SPARC) Solaris 9

**Q) What else do I need to know to maximize the results I get from the R2 version?**

**A) Make sure you have the latest graphics drivers for your hardware and operating system. Older versions may have issues with Tecplot 360, especially with larger datasets. The latest drivers are available on most graphics adapter vendor's Web sites. Here are links to some of the more widely-used vendors:**

**NVIDIA**

[www.nvidia.com/Download/index.aspx](http://www.nvidia.com/Download/index.aspx)  
(We recommend the 185.18.x versions for Linux, and the 6.14.x versions for Windows)

**ATI**

<http://support.amd.com/us/gpu/download/Pages/index.aspx>

**Intel**

<http://downloadcenter.intel.com>